# FAQS

Here are some frequently asked questions and answers to help bring clarity to some of our common questions.

# WHAT AREAS DO YOU SERVE?

The DFW Metroplex.

# WHAT TYPES OF EVENTS DO YOU PLAN?

Wedding | Engagement Parties | Birthday Parties | Anniversaries | Charity Events | Fundraising Events | Baby Showers | Bridal Showers | Holiday Parties | Product Launch | Maker's Markets

# HOW DO I GET STARTED WITH PLANNING MY EVENT?

Simply reach out to us via phone, email, or our contact form to schedule an initial consultation. We will discuss your event's vision, budget, and goals during your consultation, then we can begin crafting a tailored plan to make it a success.

#### CAN YOU HELP ME STAY WITHIN MY BUDGET?

Absolutely! We understand the importance of staying on budget and will help you prioritize your spending. We'll provide you with a transparent breakdown of costs and work to find cost-effective solutions without compromising on quality.

# DO YOU PROVIDE EVENT DESIGN AND DÉCOR SERVICES?

Yes, we offer full event design and décor services. Our team can help you select themes, colors, décor elements, and styling that match your vision. We handle everything from floral arrangements to table settings, ensuring that every detail is perfect.

#### WILL I BE INVOLVED IN THE PLANNING PROCESS?

We believe in collaboration. While we'll handle most of the logistics, we'll keep you involved and consult with you on key decisions, such as the event theme, vendors, and timeline. We want the event to reflect your personal taste and style.

## CAN YOU PLAN EVENTS AT UNIQUE OR UNCONVENTIONAL VENUES?

Yes, we are experienced in planning events at both traditional and unique venues. Whether you're looking for an outdoor setting, a museum, or a private estate, we can help you find the perfect location and ensure everything runs smoothly.

# DO YOU OFFER EVENT COORDINATION ON THE DAY OF THE EVENT?

Yes, we offer day-of event coordination services. Our team will be on-site to manage all logistics, oversee vendor setup, handle timelines, and ensure everything goes according to plan. You and your guests can relax and enjoy the event while we take care of the details.

#### HOW FAR IN ADVANCE SHOULD I BOOK YOUR

# **SERVICES?**

It's best to book at least 6-12 months in advance, especially for larger events like weddings. However, we can often accommodate last-minute requests depending on availability, so feel free to contact us to check.

# CAN YOU HELP ME WITH EVENT INVITATIONS AND GUEST LISTS?

Yes, we can assist with managing guest lists, sending out invitations, and handling RSVPs. If you prefer digital invitations, we can recommend platforms or design custom invites to match your event's theme.

#### **DO YOU HAVE INSURANCE FOR EVENTS?**

Yes, we carry comprehensive liability insurance for all events, which covers both our services and any potential incidents that may occur during the event.

#### WHAT IS THE COST OF YOUR SERVICES?

Our pricing depends on the type and scale of the event, as well as the specific services required. We offer customized packages to fit different budgets. After our initial consultation, we'll provide a detailed proposal with an itemized breakdown of costs.

# HOW DO YOU HANDLE UNEXPECTED CHALLENGES DURING THE EVENT?

We're prepared for the unexpected! We have contingency plans in place for common challenges such as bad weather, vendor delays, or technical difficulties. Our goal is to ensure a smooth event, even if things don't go exactly as planned.

#### HOW DO I CANCEL OR RESCHEDULE MY EVENT?

We understand that plans can change. If you need to cancel or reschedule, please contact us immediately. We have flexible policies for rescheduling, but please note that there is a \$100 cancellation/rescheduling fee, and some vendors may not provide a refund or only offer a partial refund, depending on how close to the event date the change occurs.

# CAN YOU HELP WITH EVENT MARKETING AND PROMOTION?

Yes, we can assist with event promotion, whether it's creating event flyers, social media campaigns, or email newsletters. We can help you attract attendees and create buzz before the big day.

# DO YOU PROVIDE TRANSPORTATION OR ACCOMMODATIONS FOR GUESTS?

While we do not directly offer transportation services, we can help you arrange reliable transport options for guests, such as shuttle buses or limo services. Additionally, we can assist in booking accommodations if needed, including negotiating group rates with nearby hotels.

