

FAQs

Here are some frequently asked questions and answers to help bring clarity to some of our common questions.

WHAT AREAS DO YOU SERVE?

The DFW Metroplex.

DO YOU OFFER VIRTUAL ORGANIZING?

If you live outside our service area or simply prefer remote assistance, our virtual organizing services are the perfect solution. Through photos, videos, text, and emails, we can put together a step-by-step plan to follow, including links to purchase products. Do you need someone to hold you accountable for your commitments? Stop making excuses and putting things off. Through virtual accountability sessions, you will build momentum and accomplish your goals.

WHO BENEFITS FROM YOUR SERVICES?

Busy Professionals | Busy Moms | Job Relocation | Military Relocation | Downsizing (empty nesters, retirement, senior living) | Health & Mobility Issues | Families Relocating | Home Staging | Business Organizing | Business Relocation | Mental Support (ADHD, Anxiety, Depression) | Estate Executors | Life Transitions (Divorce, Newlywed)

WHAT TYPES OF PERSONAL SPACES DO YOU ORGANIZE?

Living Areas | Bedrooms & Closets | Kitchens & Pantries | Garage, Attic, Workshops & Basements | Home Offices | Laundry Rooms | Bathrooms | Playrooms | Craft Rooms | School Rooms | Media & Game Rooms | Storage Areas

WHAT TYPES OF PROFESSIONAL SPACES DO YOU ORGANIZE?

Offices | Storage Areas | File Rooms | Storage Areas | Copy Rooms | Lobby & Foyer | Breakroom & Lounge | Conference Rooms | Executive Suites | Cubicles | Mail Rooms | Operations Area | Inventory Areas

WHAT IF I NEED TO RESCHEDULE MY APPOINTMENT?

We understand that life happens. Please notify us at least 48 hours in advance if you need to cancel or reschedule. We'll work with you to find another time that fits your schedule. Cancellations will incur a cancellation fee of [\$50].

WHAT IS YOUR PRICING STRUCTURE?

Pricing varies based on the scope of the project and the number of organizers needed. After our initial consultation, we provide a detailed quote for organizing and storage solutions tailored to your needs. We also offer several packages to help you decide what meets your budget.

DO YOU PROVIDE SUPPLIES, OR DO I NEED TO BUY MY ORGANIZING PRODUCTS?

When possible, we will try to use what you have in place first. Then, once we design your unique plan, we can either supply you with organizing products (e.g., bins, shelving, labels) or guide you in selecting the best products for your needs. If you'd like to purchase supplies, we can recommend specific items based on your goals. Otherwise, we will select and purchase the products and add the total cost of the products to your quote.

HOW LONG DOES AN ORGANIZING PROJECT TYPICALLY TAKE?

Once you approve, we'll schedule the project timeline to suit your needs. Depending on the size and complexity of your space, projects can take anywhere from a few days to a few weeks. We work swiftly and efficiently to deliver results you'll love.

WHO ARE THE ORGANIZERS?

Our organizers are passionate professionals dedicated to making your life easier and your space more functional. Each team member embodies our core values of compassion, honesty, integrity, and excellence.

WILL I HAVE THE SAME TEAM THROUGHOUT THE PROJECT?

You'll always have the same lead organizer guiding the way! We do our best to provide consistency by assigning the same team to your project, but to ensure your project is completed quickly, we'll add team members as needed based on availability.

HOW INVOLVED DO I NEED TO BE IN THE PROCESS?

Your involvement is essential, especially when deciding what to keep or let go of. However, our team will handle the heavy lifting, sorting, and organizing while guiding you through the process.

DO I NEED TO PREPARE MY SPACE BEFORE YOU ARRIVE?

While clearing some areas can be helpful, there's no need to have everything perfectly tidy before our arrival. We'll help you with the setup and get started right away.

HOW DO YOU HANDLE CLIENT PRIVACY?

We take privacy seriously. All our organizers sign confidentiality agreements, ensuring your personal information and belongings are treated with the utmost respect and discretion.

DO YOU WORK WITH CLIENTS WHO HAVE SPECIAL NEEDS?

Yes! We have experience working with clients who face unique challenges, including hoarding situations, downsizing, or assisting elderly family members with transition and moving. We approach every situation with sensitivity, compassion, and professionalism.

WHAT HAPPENS TO ITEMS I WANT TO DISCARD?

We assist with decluttering by helping you decide what to keep, donate, or discard. We coordinate the removal of these items for donation or disposal. We utilize donation drop-off and pick-up services with trusted non-profits. We will use your trash services for disposal. If there is a need for additional disposal, we can rent a bin for an additional fee.

HOW DO YOU WALK CLIENTS THROUGH THE DECLUTTERING PROCESS?

We understand that organizing personal space can mean moving, donating, or recycling items with emotional significance. Our trained organizers have the ability to comfort our clients and help them navigate the offloading process, guiding them to release the things that they feel comfortable releasing in a completely 100% judgment-free environment.

CAN YOU HELP ME MAINTAIN MY SPACE AFTER THE PROJECT IS COMPLETE?

Yes! We offer follow-up sessions and maintenance services to help you stay on track. Additionally, we can provide personalized systems and strategies to ensure your space stays organized in the long term.

HOW DOES YOUR PACKING SERVICE WORK?

We meticulously label, categorize, and inventory boxes according to room, ensuring a seamless unpacking experience at your new home. While the cost of packing supplies such as boxes, bubble wrap, and packing paper is additional, our team is ready to assist you in compiling a list of necessary materials and can even pick them up for you, ensuring everything is in place for a smooth packing session.

HOW DO YOU HELP WITH MOVING SERVICES

While we don't directly offer transportation, we ensure that your belongings are safely transported by reputable movers and provide organized moving assistance every step of the way.

HOW DOES YOUR UNPACKING SERVICE WORK?

We carefully unpack and organize your belongings in your new space, ensuring everything is placed where it belongs. We then remove all packing materials, leaving you with a clutter-free space. We utilize a QR system that outlines what is in each box, making the unpacking process quick and easy.

READY TO DECLUTTER
YOUR LIFE

Let's Get Organized Today

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Serving the DFW Metroplex

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